

We Are Connectors

Championing the ecosystems that move the world.



CAPABILITY STATEMENT

Enovox is a solutions-driven professional services firm specializing in high-quality contact center operations, technology-enabled service delivery, and consulting support. We envision a business landscape where innovative solutions foster productive ecosystems and drive growth for industries and organizations that support the modern world. We combine strategic insight with hands-on execution to help public sector agencies and complex organizations streamline workflows, improve citizen engagement, and operate more efficiently. Our team brings deep expertise in process optimization, human-centered design, and multilingual customer support, allowing us to deliver seamless, culturally competent, and compliant services at scale.

DISTINGUISHERS

- Strategic & Operational Expertise
- Domestic Contact Center Specialization
- Holistic Technology Approach
- Flexible & Agile Deployment

CAPABILITIES

- Customer Engagement
- Cyber Resilience
- Managed Services
- Platform Services
- Human Capital Management
- Governance and Compliance

Company Profile

Cage Code: 9W1E1
UEI No. LMRXCM1LXJK1
SBA: VOSB, SDVOSB
DUNS: 078394406



NAICS CODES

561422 (Primary), 518210, 561110, 561320, 561439, 561499, 541613, 541512, 541511, 541513, 541519, 541330, 541611, 541690, 561421, 541990

Contact

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Past Performance

- USDA, National Call Center
- USDA, East Region Call Center
- USDA, West Region Call Center
- USDA, East Region Outreach & Case Management
- USDA OASCR IT Management System
- US AIRFORCE

Certifications

- Project Management Professional (PMP)
- Certified ScrumMaster (CSM)
- Microsoft Certified Systems Administrator (MCSA)
- AWS Cloud (CCP)
- Lean Six Sigma Green Belt (LSSGB)
- Certified Scrum Product Owner (CSPO)
- EPIC EHR
- Oracle EHR
- Oracle Fusion AI Agent Studio
- Oracle Field Service Implementation
- Oracle Cloud Infrastructure AI Foundations

Partners



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